University Health Services provides healthcare and public health leadership to support students in reaching their optimal health so they can achieve their academic and personal potential.

University Health Services
healthyhorns.utexas.edu
Most appointments can be scheduled conveniently online.

Log in to “MyUHS” on healthyhorns.utexas.edu and click “Appointments.” To schedule by phone, call 512-471-4955 weekdays between 8am and 5pm.

24-Hour Nurse Advice Line
512-475-6877 (NURS)

Ill or injured UT Austin students can call for information on how to care for an illness or injury at home or for guidance about whether and when to see a healthcare provider.
Insurance isn't required to use UHS

UHS accepts and is in network with most health insurance plans, including the Student Health Insurance Plan (SHIP) and UT Select, UT’s employee insurance plan, which is the plan of most graduate students who are employed at UT. Students don’t have to pay at the time of their visit. We can bill their What I Owe. Uninsured students and those who choose to pay out-of-pocket qualify for self-pay discounts.

For more information on charges, how UHS works with health insurance, and SHIP, go to “Charges & Insurance” at healthyhorns.utexas.edu.

Before visiting UHS for the first time

Before checking in for their first UHS visit, patients are required to log in to “MyUHS” at healthyhorns.utexas.edu to complete their health history form, submit their health insurance information (if they have insurance), and acknowledge a few pieces of important information. Doing these things before an illness or injury occurs prevents having to do when rushed or not feeling well.

UHS Health Promotion Office
This office helps students get healthy and stay healthy with educational programs and campus-wide prevention initiatives focusing on relevant student health and safety concerns.

UHS Physical Therapy Clinic
Students, faculty, and staff can rehabilitate injuries and medical conditions conveniently on campus. To schedule an appointment, call 512-475-8444. An order (prescription) from a healthcare provider is required.

UHS Nutrition Services
Students, faculty, and staff with nutrition-related health concerns can schedule individual consultations at UHS with a registered dietitian. Our dietitian works closely with UHS medical and counseling staff to ensure quality of care. A referral from a healthcare provider or counselor is helpful but not required. Call 512-475-8242 to schedule an appointment.

healthyhorns.utexas.edu

Access on your mobile device
Patients Give UHS Straight A’s

- Ease of scheduling an appointment
- Satisfaction with their healthcare provider
- Satisfaction with the Nurse Advice Line
- Satisfaction with the privacy of their visit
- Ease of payment
- Satisfaction with their overall UHS experience

Source: UHS Patient Satisfaction Survey Results (Search “Patient Satisfaction” at healthyhorns.utexas.edu for more information.)

Visit healthyhorns.utexas.edu to learn more about:

- Hours of operation
- Appointment scheduling
- Charges and payment options
- Patient satisfaction scores
- Privacy and confidentiality

- Volunteer opportunities
- Student health insurance
- UHS staff and accreditation
- Health topics
- Workshops

Important Phone Numbers
UHS Appointments and Information 512-471-4955
UHS 24-Hour Nurse Advice Line 512-475-6877
UHS Cashier/Insurance Office 512-475-8394

University Health Services
100 West Dean Keeton, Austin, TX 78712

University Health Services is committed to providing high-quality care to patients of all ages, races, ethnicities, physical abilities or attributes, religions, sexual orientations, or gender identities/expression.
Information for Graduate Students

University Health Services (UHS) is proud to be your on-campus resource for healthcare and health information. You don’t have to “sign up” or pay an additional health service fee to access UHS.

We’ve added this insert to our general brochure to answer some of the most frequently asked questions by graduate students.

First class healthcare for first class students

- UHS is accredited by the Accreditation Association for Ambulatory Health Care.
- 92% of respondents to UHS patient satisfaction surveys agreed that their visit helped prevent their health concern from becoming a barrier to their academic performance.
- UHS receives consistently high patient satisfaction ratings. Find the most current results at healthyhorns.utexas.edu.

Equipped to handle health concerns of graduate students

Over one in five UT Austin students is in graduate or professional school with an average graduate student age of 28 (Fall 2015 UT Statistical Handbook). Healthcare concerns vary between individuals and stage of life. UHS provides services to meet the needs of all students, including those with more mature healthcare requirements.

Our 25 providers include physicians who are board certified in family practice, internal medicine, and sports medicine in addition to, licensed physician assistants and advanced nurse practitioners.

UHS doesn’t provide dental care or eye exams for glasses or contacts. We also cannot provide care to partners or dependents of UT students.

Convenient on-campus location

Student Services Building (SSB)
100 W. Dean Keeton Street
Austin, TX 78712
How to access UHS services

- UHS works by appointment. Call 512-471-4955* or schedule online at healthyhorns.utexas.edu.
- Call our 24/7/365 Nurse Advice Line 512-475-6877* if you’re ill or injured to see whether and how soon you need to see a healthcare provider.
- If your condition needs to be evaluated before our next open appointment, you may be asked to come to our Urgent Care Clinic.

*Add these numbers to your phone contacts.

Use UHS whether you have health insurance or not

There are charges associated with visits to UHS.

- You don’t have to pay at the time of service. UHS will bill your What I Owe page for balances due.
- You’ll receive a self-pay discount if you are uninsured, don’t use your insurance, or receive services that aren’t covered by your insurance.
- We accept UT employee health insurance (UT Select), the optional Student Health Insurance Plan, and most other plans. Call 512-475-8394 or go to “Info about Charges & Insurance” at healthyhorns.utexas.edu to see if UHS accepts your insurance.
- You’re responsible for knowing what your insurance covers. When talking to your insurance company, give them our tax ID (71-6000203) and NPI (1740313337) numbers.

Charges overview

**Office visit charges:** Most office visit charges are $10. Charges are higher for physical exams, annual women’s health exams, initial travel health appointments, visits to Urgent Care on weekends or holidays, physical therapy, and visits with a registered dietitian. A $25 charge applies for appointments not cancelled at least two hours in advance (24 hours for dietitian or physical therapy visits).

**Tests and treatment:** Charges apply for all tests, medications, supplies, and procedures. These include, but are not limited to, lab tests, x-rays, ultrasounds, immunizations, IV therapy, wound care and orthopedic supplies, and physical therapy modalities.