Office of the Dean of Students
Student Emergency Services

The University of Texas at Austin
Office of the Dean of Students
Division of Student Affairs
Student Emergency Services

- Medical emergencies
- Family emergencies, death of a relative
- Financial emergencies
- Residential displacement
- Missing student
- Physical assault or Sexual assault
- Stalking/harassment
- Interpersonal or relationship violence
- Suicidal thoughts
- Mental health issues
Absence Notification Requests

- Applicable for SES services:
  - Medical or family emergency
  - Interpersonal or relationship violence
  - Hospitalization
  - Crime victimization
- Documentation of circumstance is required
Student Emergency Fund

- Limited financial assistance due to emergency
- Focus on immediate needs: food, clothing, temporary shelter, medicine, and any other essentials
Behavior Concerns Advice Line

- 24/7 resource line to report behavior concerns
- Not Confidential
- Advice, referrals, problem-solving, consulting about options
- Phone or online submissions
- Callers can remain anonymous
Common Reasons to Call BCAL

- Suicidal thoughts, threats, or attempts
- Missing students
- Disruptions to the classroom or office
- Escalated or emotional outbursts

*Unsure about what to do?*

HAVE CONCERNS ABOUT SOMEONE’S BEHAVIOR BUT NOT SURE WHO YOU CAN CALL FOR HELP?

BEHAVIOR CONCERNS ADVICE LINE

512.232.5050

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Our office helps students and their families during difficult or emergency situations. Assistance includes outreach, advocacy, intervention, support, and referrals to relevant campus and community resources. Please note, our office does not provide counseling services.

Emergency situations include but are not limited to:

- Missing Student
- Family Emergency
- Fire or Natural Disaster
- Student Death (current or former)
- Medical or Mental Health Concern
- Academic difficulties due to crisis or emergency situations
- Interpersonal Violence (stalking, harassment, physical and/or sexual assault)

Mission

As advocates, our office supports students through challenging or unexpected situations by providing the most comprehensive outreach, assistance, intervention, and referrals.

Contact Us

512-471-5017 (Mon-Fri, 8-4:30)
512-232-5050 (24/7) – Behavior Concerns Advice Line

Situations that present an immediate threat to persons or property are considered emergencies and should be directed to the University of Texas Police Department (UTPD) at 911.